

Picton Street - Early Engagement Survey Report

January 2021

Picton Street
Have your say



Summary

Between 14 Dec 2020 and 24 January 2021 Bristol City Council conducted an early engagement survey on how to improve walking, cycling and the street environment for Picton Street.

How we engaged

To ensure the survey reached as wide an audience as possible in a multi-cultural ward where English is not the first language for 13.8% of the residents the team did the following:

- Paper copies of the community survey with a language template covering 12 languages were posted along with a free post envelope to 3694 local properties
- 25 posters were put up in the local area to raise awareness of the survey
- Online survey was compatible word reader software
- Local stakeholders and community groups were asked to help raise awareness of the survey
- Promoted the survey via online social media platforms which appeal to different age ranges
- Due to COVID-19 restrictions the team offered virtual chats and phone appointments to anyone who didn't want to submit a written response but wanted to ask questions and give feedback.

Stakeholders

Over 143 key stakeholders (including emergency services), 167 equality, Voluntary and Community Sector and faith groups and 17 local businesses were engaged. Responses were received from the police and fire service who want to be kept up to date if proposals emerge to ensure access is retained for emergency vehicles. Responses were received from the following organisations:

- Bristol Walking Alliance,
- Bristol Cycle Campaign and
- Bristol Civic Society.

Business Operational Survey

The team also designed a Business Operational Survey for the local businesses to ascertain their operational needs looking at deliveries, waste collection, customers, parking, and anything else they wanted to comment on.

Community survey

A total of 776 responses were received from the survey made up of 333 online and 443 paper copies. The headline findings are:

- Over 91% (698) of respondents live up to one mile from Picton Street and around 98% live within two miles.
- Over 94% walk to Picton Street with nearly 52% of respondents riding a bike and nearly 36% of respondents travelling by car / van.
- Most respondents (around 92%) like Picton Street due to the "Personality and character of the street". Over 48% like that Picton Street is "Part of a busy shopping area near to Gloucester Road" and nearly 45% liked the "central location of the street"

- The most serious problem identified with 50.5% was that “there is no space for recycling bins and waste collection on street” followed by 43.4% with “the road is too narrow for two way traffic” and 34.7.8% saying “access for disabled people is poor”.
- Over 43% of respondents think “wider pavements for movement” and “wider pavements with designated waste collections areas” are essential.
- When asking respondents about priorities for Picton Street in the ‘other’ section 245 comments were received and of these 62 comments showed support for a road closure.

Getting Bristol Moving Map [Bristol COVID-19 transport request form - Bristol - Citizen Space](#)

This online interactive map was created when COVID-19 social distancing measures were implemented in March 2020. The aim was to provide a platform for people to comment on where they would like to see improvements to walking and cycling infrastructure across the city. It was promoted via a press release and social media posts citywide during the first lockdown. It is a digital tool and anyone without online access can request a paper copy of a form where they can add their comments which can be posted back in and uploaded for them.

Below is table showing the types of comments that have been collected over the last six months on the map set up during the pandemic. This map allows people to leave suggestions of any changes to the transport network they felt might improve an area. However, it is important to state that this map can be accessed by anyone, so the comments are not necessarily made by local people. They can choose from a range of categories such as: Road Closures, One Ways, Cycle Lanes, Pavements, Local Highway Streets and Other. For Picton Street 7 comments were posted in total.

Issue Type	Issue	Likes
Road closures	very few access roads into Montpelier and would need to use less suitable ones like Wellington Avenue.	1
Road closures	not enough room for cars, bikes and peds in both directions. Pedestrianise or make one-way circuit with Wellington Avenue.	21
Road closures	residents need car spaces, but students do not. Make one way up to Ashley Road junction	1
Road closures	Pedestrianise! Very narrow clogged street with parked cars and difficult to walk and cycle.	13
Pavements	threatening walkers and cyclists. Make one way or close or alternate parking to slow traffic down.	2
Speeding issues	peds only and need a rubbish solution/ waste collection is an issue with bins blocking pavements.	5
Other	Semi pedestrianise. Multiple cars speeding down road.	1