

**Park Row, Perry Road, Upper Maudlin Street and Colston Street -
Early Engagement Survey Summary Report
January 2021**



Summary

Between Monday 14 December 2020 and Sunday 24 January 2021 Bristol City Council conducted an engagement survey on the temporary bike lane that was introduced in Park Row, Perry Road and Upper Maudlin as part of the Emergency Active Travel Fund in July 2020. The consultation also included the proposal on the introduction of a protected bike lane on Colston Street.

How We Engaged

- Posting out the survey to over 700 local properties to raise awareness of the survey and encourage local people to have their say
- In person visits to the 83 Businesses from top of Park Row to Upper Maudlin Street and Colston Street
- Separate meeting with Bristol Royal Infirmary and Children's Hospital and University of Bristol
- Putting up 25 posters in the local area so that those using the road regularly can see there is a survey taking place
- Posting out a follow up postcard to the survey to remind people to have their say and offering free support to encourage sustainable travel for individuals and businesses.
- Due to Covid-19 restrictions the team offered virtual chats and phone appointments to anyone who didn't want to submit a written response but wanted to ask questions and provide feedback.
- Promoted the survey via online social media platforms which appeal to different age ranges

Stakeholders

Over 143 key stakeholders (including emergency services), 167 equality, Voluntary and Community Sector who were contacted via email at the launch of the survey asking for their thoughts and comments on Park Row Perry Road, Upper Maudlin Street and Colston Street. Separate to these the team had several meetings with Bristol Royal infirmary and University of Bristol responses were received from:

- Christmas Steps arts Quarter
- Residents group from lower Church lane
- Bristol Walking Alliance
- Bristol Cycling Campaign

Business Operation Survey

Over 80 local businesses visited (in person) and ask to fill in and operational survey. If they were not in, a survey was left in the letterbox. 11 businesses responded to the survey, and email comments were received from a further 3 businesses. Added to these 35 respondents to the consultation indicated that they were local business owners. The majority of these were independent small businesses.

Responses included:

- Requests for more loading bays at 3 identified location between Park Row and Perry Road
- Requests for additional disabled parking Upper Maudlin street
- Requests for short stay parking for Shoppers
- Lack of availability of parking in Trenchard Street Car Park
- Pavements trip hazard in some areas
- Lack of cycle parking on Perry Road

Community survey

A total of 460 responses were received from the survey made up of 371 online and 89 paper copies. The headline findings are:

- Nearly 50% of respondents said they were a local resident and over 70% lived within two miles.
- Over 70% of respondents walked to the street and nearly 50% visit the street over 3 to 4 times a week.
- Most respondents around 60% like Park Row, Perry Road, Upper Maudlin and Colston Street area due to the local high street economy and personality and character of the street
- 80% thought disabled access in the area was a problem
- Over 90 % thought that traffic was a problem
- Over 75 % thought that the cycle lane stopping before the hospital was a problem and 70 % thought it not continuing onto Marlborough street was an issue.
- Over 70% thought there was too much through traffic on Lower Church Lane

Getting Bristol Moving Map [Bristol COVID-19 transport request form - Bristol - Citizen Space](#)

This is an online interactive map that was created when COVID-19 social distancing measures were implemented in March 2020. The aim was to provide a platform for people to comment on where they would like to see improvements to walking and cycling infrastructure across the city. It was promoted via a press release and social media posts citywide during the first lockdown. It is a digital tool and anyone without online access can request a paper copy of a form where they can add their comments which can be posted back in and uploaded for them.

19 comments were posted on the active travel map: 8 for cycling improvements, 8 pavements and crossing 3 about Traffic

- 127 likes were posted on comments relating to improvements for cycling in the area
- 108 likes were posted against the 8 pavement and crossing related comments which focussed on improved for those to access the area and hospital

17 likes were posted against the 3 comments related to traffic flow, noise and pollution.